

Frequently Asked Questions

REGISTRATION ISSUES

Q: Why must I sign up to read articles?

We provide content that is highly concentrated and cannot be found elsewhere. You get expert opinions and reviews on skin lighteners which will save you time and money.

The content is premium and will only be available to paying members. You must also agree to the Terms of Service which states that the content cannot be distributed without our permission.

Q: How do I make a payment?

We accept credit cards and debit account through paypal. If you do not have a paypal account, you may use a credit card without logging in.

Q: Do you offer a money back guarantee?

No. We do not offer a money back guarantee because we are not selling a tangible product. Once you read the content, you will have that knowledge forever and cannot simply "ship" it back to us.

We offer subscriptions on a 3 month and 6 month basis. You may cancel at any time.

Q: Why was membership free until March, 01, 2008?

This allowed new members to try the website out free of charge before committing to the regular monthly payment. This was a promotional offer to everyone who joined before March 01, 2008.

Q: Are there any coupons or discounts?

At this time, we are not offering any discounts but may do so in the future.

Q: I forgot my password!

Please follow the password reset procedure by entering your Username and Email address.

Q: I have verified my email address, but I still cannot log in!

Make sure that you browser accepts "cookies". If you do not know how to enable cookies, please check this Google step by step process www.google.com/cookies.html

SERVICES AVAILABLE

Q: Do you sell skin care products?

Not at this point, but we will begin to manufacture and develop skin care products specifically for discoloration and skin lightening.

Q: When will the products be available?

We are currently researching ingredients and testing formulations. Products will be available sometime late 2009.

Q: Will members get discounts on products?

Yes. Our members will get discounts on our full range of products.

FORUM ISSUES

Q: How do I edit my forum profile?

At the top of the forum, next to your avatar, you will have a link called "profile" where you can update your information, change your avatar, add your birthday, add your msn and yahoo IMs and more.

Q: How can I get notification if my question was answered?

If you have created a thread and would like updated when others respond to it, there is an option at the bottom of every thread called "subscribe" this will send you email notifications.

Q: Can I apply to become a moderator?

We will be looking for moderators in the coming months but it depends on how many users and posts there are on a daily basis. You must also stand out in the crowd, be helpful, answer other members questions quickly and you will get noticed.

Also invite people you know or go to other forums related to skin care and promote the Women Inquire Forums.

BILLING ISSUES

Q: What payment methods are allowed?

We accept Visa, Mastercard, American Express, Diners Card, Maestro Card and eCheck.

Q: What happens if I forget to pay?

Because it will be a subscription, after the first payment, it will then be automatic. If you decide to cancel...then you will no longer be able to log into the website.

Q: Does membership mean I get discounts on products?

No. We are not associated with the manufacturers, so we cannot give discounts on their products. We will keep you up to date on the prices of products.

Q: How can I cancel my membership?

Send an email to billing@womeninquire.com notifying them of your intent to cancel. Please be advised that your membership cancellation will not refund any unused days remaining.

AFFILIATE PROGRAM QUESTIONS

Q: How can I become an affiliate?

Please contact Janelle to discuss advertising or affiliation with Women Inquire Inc.

Q: What type of websites are accepted?

We only accept website that relate to our business objectives. If your website sells skin care products, or you are a manufacturer and would like more information contact Janelle .

Q: Does Women Inquire Inc sell advertising space?

We are not currently selling advertising space, but if you would like notification of when this changes contact Janelle.